

**KIMBERLY M. FOXX
COOK COUNTY STATE'S ATTORNEY**

**COOK COUNTY STATE'S ATTORNEYS OFFICE
SPECIAL PROSECUTIONS BUREAU – CONSUMER FRAUD UNIT
50 WEST WASHINGTON - SUITE 2750
CHICAGO, IL 60602
312/603-8600
sao.consumerfraud@cookcountyil.gov**

CONSUMER FRAUD COMPLAINT FORM

Please answer each question and forward the Form to the following address: **Cook County State's Attorney's Office, Consumer Fraud Unit, 50 West Washington - Suite 2750, Chicago, IL, 60602.**

You also may electronically submit the Form to the following email address:
sao.consumerfraud@cookcountyil.gov.

Please remember to sign and date the last page of the Complaint Form and to send any supporting documents. Do not send original documents with the Form. The State's Attorney's Office may request additional documents from you later – retain your original documents.

I. CONTACT INFORMATION

Name:

Age:

Home Address:

Telephone Number (Home):

Telephone Number (Work):

Telephone Number (Cell):

E-Mail Address:

II. COMPANY AND/OR PERSON

1. Please identify the name, address, and contact information (telephone number and email address) of the company who engaged in the alleged fraud:

2. Please identify the name, address, and contact information (telephone number and email address) for each person who engaged in the alleged fraud:

III. PRODUCT OR SERVICE

3. What type of product or service was involved in the alleged fraud?

IV. KNOWLEDGE OF THE BUSINESS AND/OR PERSON

4. How did you become aware of the person or business involved in the alleged fraud?

5. Have you conducted business in the past with the same person or business before the incident of the alleged fraud?

_____ Yes

_____ No

6. Was the product or service advertised?

_____ Yes

_____ No

If you answered "Yes" to Question #6, please identify when the product or service was advertised:

If you answered "Yes" to Question #6, please describe how the product or service was advertised:

If you answered “Yes” to Question #6, please identify where the product or service was advertised:

V. FALSE OR MISLEADING INFORMATION

7. Did the company or person provide you with any false or misleading information?

_____ Yes

_____ No

If you answered “Yes” to Question #7, please describe the false or misleading information that was provided:

If you answered “Yes” to Question #7, please identify when and how (telephone call, in person conversation, letter, email, etc.) the false or misleading information was provided:

If you answered “Yes” to Question #7, please identify the name, address, and contact information (telephone number and email address) of the person(s) who provided the false or misleading information:

If you answered “Yes” to Question #7, please identify the name, address, and contact information (telephone number and email address) of any other person who heard or received the same false or misleading information:

VI. PURCHASE RELATED TO THE FRAUD

8. Did you purchase the product or service involved in the alleged fraud?

_____ Yes

_____ No

If you answered “Yes” to Question #8, please identify the date of the purchase and the purchase price:

If you answered “Yes” to Question #8, please identify how you purchased the product or service:

If you answered “Yes” to Question #8, what was the address of the location where you purchased the product or service:

If you answered “Yes” to Question #8, please identify the name, address, and contact information (telephone number and email address) of each person involved in the sale of the product or service:

9. Did you rely on any false or misleading information provided by the seller as part of your decision to purchase the product or service?

_____ Yes

_____ No

If you answered “Yes” to Question #9, please describe the false or misleading information that induced you to purchase the product or service:

VII. WRITTEN CONTRACT OR RECEIPT

10. Did the person or business furnish you with a written contract or receipt?

_____ Yes

_____ No

If you answered “Yes” to Question #10, please identify the date of the contract or receipt:

If you answered “Yes” to Question #10, please identify the name, address, and contact information (telephone number and email address) of the person who furnished you with the contract or receipt:

VIII. PAYMENT OF MONIES

11. Did you pay any monies for the product or service?

_____ Yes

_____ No

If you answered “Yes” to Question #11, please identify the method of payment:

If you answered “Yes” to Question #11, please identify the amount and date of each payment:

If you answered “Yes” to Question #11, what was the address of the location where you made each payment:

If you answered “Yes” to Question #11, please identify the name, address, and contact information (telephone number and email address) of the person who obtained each payment:

IX. GOODS OR SERVICES RECEIVED

12. Did you receive any goods or services from the person or company who allegedly engaged in the fraud?

_____ Yes

_____ No

If you answered “Yes” to Question #12, please provide a description of the goods or services received:

If you answered “Yes” to Question #12, please provide a valuation of the goods or services received:

X. FINANCIAL LOSS

13. Did you incur any financial loss because of the alleged fraud?

Yes

No

If you answered “Yes” to Question #13, please provide the amount and a description of your loss:

XI. EXPLANATION

14. Did you seek an explanation from the company or person who allegedly engaged in the fraud?

Yes

No

15. Did the company or person who allegedly engaged in the fraud ever provide you with an explanation?

Yes

No

If you answered “Yes” to Question #15, please identify the date(s) of the explanation:

If you answered “Yes” to Question #15, please identify the name(s) of the person who provided the explanation:

If you answered “Yes” to Question #15, please identify how (telephone call, in-person conversation, letter, email, etc.) the person provided you with an explanation:

If you answered “Yes” to Question #15, please provide a brief summary of the explanation provided:

If you answered “Yes” to Question #15, please identify the name, address, and contact information (telephone number and email address) of any other person who heard or received the same explanation:

XII. PARTIAL OR FULL REFUND

16. Did you ever seek a refund from the company or person who allegedly engaged in the fraud?

_____ Yes

_____ No

17. Did the company or person who allegedly engaged in the fraud ever provide you with a partial or a full refund?

_____ Yes

_____ No

If you answered “Yes” to Question #17, please identify the date and amount of the refund:

If you answered “Yes” to Question #17, please identify the name of the person who provided the refund:

XIII. COMPLAINT MADE TO THE POLICE OR ANOTHER GOVERNMENT AGENCY

18. Did you file a complaint with the police or any other government agency because of the alleged fraud?

_____ Yes

_____ No

If you answered “Yes” to Question #18, please provide the name, address, and telephone number of the police department or other government agency where you filed the complaint:

XIV. PRIVATE ATTORNEY

19. Did you retain a private attorney because of the alleged fraud?

_____ Yes

_____ No

If you answered “Yes” to Question #19, please provide the name, address, and telephone number of the private attorney:

XV. PRIVATE LAWSUIT

20. Did you or an attorney on your behalf file a private lawsuit because of the alleged fraud?

_____ Yes

_____ No

If you answered “Yes” to Question #20, please provide the case name, case number, and location of the court of the private lawsuit:

XVI. IDENTIFICATION OF OTHER WITNESSES

21. Please identify the name, address, and contact information (telephone number and email address) of any other person who has personal knowledge of the alleged fraud:

XVII. REQUEST FOR ACTION

22. What result are you seeking from the State's Attorney's Office because of the alleged fraud?

23. How did you become aware of the Consumer Fraud Unit of the Cook County State's Attorney's Office?

XVIII. ADDITIONAL INFORMATION

24. Finally, please use the space below or a separate piece of paper to provide any additional information, which you believe, is important for the State's Attorney's Office to consider as part of its review or investigation of the alleged fraud.

PLEASE INCLUDE COPIES of any RELEVANT DOCUMENTS (advertisements, web pages, photographs, contracts, receipts, proof of payment, cancelled checks (front and back), credit card statements, correspondence, etc.). DO NOT SEND ANY ORIGINAL DOCUMENTS!

I understand and agree that the State's Attorney's Office may send a copy of my complaint form and disclose my identity and the nature of my complaint to (i) other government agencies, (ii) the person or business that I am complaining about, and/or (iii) other third parties.

I understand that the Cook County State's Attorney's Office is not acting as my private attorney and that the State's Attorney's Office represents the public in the enforcement of various civil and criminal laws against fraudulent business practices. If I have any questions concerning my legal rights or responsibilities, I understand that I should consult a private attorney.

I certify that the above information is true and accurate to the best of my knowledge.

Signature (by typing your name below in the Signature Field, you are signing this document)

Printed Name: _____ **Date:** _____